



Operations Manager – Spain

About Cityscoot

Cityscoot is the pioneer of sustainable free floating mobility since the launch of its shared electric scooter service in 2015 in Paris, and is actually among the largest companies of the sector in Europe with presence in Paris, Nice, Milan and Rome.

Thousands of users are already using our scooters daily, but the truth is that we are just at the beginning of our development! We have already deployed thousands of scooters while delivering impeccable and unforgettable experience to our users in multiple cities, and now it's the turn of our beloved Barcelona.

To support our rapid growth, we are looking for motivated and talented individuals who will help expand our business and strengthen the quality of our service.

Job description

We are looking for an Operations Manager to follow the expansion of Cityscoot in Barcelona (base). The selected candidate would have to:

- Hire and manage the operations and mechanic teams in the city who will be responsible for the fleet logistics, charge and maintenance
- Monitor and analyze closely the KPIs, interpret to form conclusions from them
- Report to the General Manager and Head of Operations (Paris), elaborating weekly reviews and reports
- Be a leader, coach and motivate your team (and their leads) to guarantee a healthy culture and a happy but also high performing environment
- Supervise the spare parts inventory and the supply forecast
- Implement protocols and procedures, but also think and develop improved ones proactively
- Execute and manage special projects/tests.

Requirements

- 3+ years of relevant experience in similar roles (ideally in operations-oriented companies)
- High organizational and team management skills
- Good academic background, Engineering or Business studies preferably
- Proficient in all the MS Office and Google tools (Excel, PowerPoint, Word / Sheets, Slides, Docs), SQL knowledge is a plus
- Being a proactive, reliable and open minded individual
- Available for occasional travels
- Fluent in English, French is a plus

Please apply to hr-spain@cityscoot.eu (#OperationsManager)